# MAIN FACS "TIPS & TECHNIQUES"

**IMPORTANT:** **This issue contains important operating information for all users of R★STARS and ADPICS. Please distribute promptly.**

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**In this issue:**

• **MAIN FACS USERS – FTP JOB RETRIEVAL**

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**MAIN FACS USERS – FTP JOB RETRIEVAL**

Users must check their FTP jobs on December 29, 2003 and January 5, 2004 for successful retrieval of files (data sets) from MAIN FACS. FTP jobs may not be able to retrieve data in the initial attempt on those days due to the long holiday period and the migration of the files to storage. If FTP fails, please give enough time (approximately 15 minutes) for retrieval of files and try again. Since the files get overwritten in the batch cycle this task <u>must be</u> completed on the days listed above.